**Root Cause Analysis: 5 Why’s Template**

1. Define the Problem (First why):

Why is it happening?

You don’t want to list 5 different ideas; you want to develop the cause-and-effect chain on one idea at a time.

**What countermeasure can be put in place to solve the root cause of the problem?**

Why is that?

Why is that?

Why is that?

4.

2.

5.

3.